

LOCATELLI'S CAREERS

JOB DESCRIPTIONS • 2018

A LOCATELLI'S HOST(ESS)



- Warmly and graciously greet all guests upon arrival.
- When possible, open the front door for guests entering or leaving the restaurant.
- When immediate seating is limited, record guest names and number of people in party.
- Call out name and number of party when tables become available.
- Provide guests with estimated waiting time.
- Accommodate special seating requests for guests whenever possible.
- Seat guest guests based on guest preferences and balancing of customer flow in service stations.
- Upon seating, offer guests a menu and inform them of their server's name. Inspect table for proper presentation and completeness.
- Relay messages to servers and buspersons as needed.
- Thank guests as they leave and invite them to return.

No previous restaurant experience required. ▪ Be able to working in a standing position for long periods of time (up to 5 hours). ▪ Be able to communicate clearly and effectively in the predominant language(s) of our guests.

WORKING AT LOCATELLI'S

Do you have

ENERGY

At our busy hours (and Locatelli's has a lot of those), the environment can be very fast-moving and highly energetic and fast-paced environment. We like to have fun and keep the energy up.

An eye for

CLEANLINESS

We set a very high standard for cleanliness at our restaurants. Every table must be cleaned, and every staff member has a part in keeping our standards high. We love a proactive spirit.

And a heart with

KINDNESS

Our best clients are the repeat customers that keep coming back for the food and the service. We have fun and enjoy each other's company, so that means we like to hire cool and kind people.